

Phoenix Contact

West Coast - Customer Technology Center

San Jose, CA | 10,000 sq ft | \$1.7 Million



Project Info

Phoenix Contact engaged Gatter & Diehl to help realize their West Coast Customer Technology Center. This 18 month project was extremely detailed and required over 15 visits from Gatter & Diehl and Phoenix staff to coordinate and complete.

The result is a San Jose Customer Service Center that immediately "sets the tone" with its Grand Lobby and Reception area complete with a large 6' x 12' Video Wall.

The Center also includes Product Exhibition, Demonstration, Training, Conferencing, Kitchen, Café, Private Offices, Open Office cubicles and Team Building Collaboration spaces, all designed to integrate Silicone Valley's and Phoenix Contact's cultures together.

Ceilings average 13' in height. Floor-to-ceiling glass encompasses the exterior of the buildings high tech spaces with views to the exterior from all rooms. The building utilizes Water Source Heat Pumps for Climate Control of each space and Louis Poulson Luminaires to provide scene selection and energy savings, all in accordance with California's strict energy codes.

Services Provided

- Site Assessment
- Detailed Site Survey
- California A/E Team Selection Process
- Facilitated Owner and A/E Team Design Process
- Project Plan and Systems Conceptualization
- Plan Development
- Systems Integration
- Specification Development
- Product and Material Selections
- Fixture and Furniture Planning and Selections
- Bid Procurement
- Contractor Selection Process
- Construction Administration
- Construction Contract Preparation
- Construction Management
- Project Close-Out

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